



Rick Shumway
President & CEO
Stanford Health Care – ValleyCare

Tuesday, March 17, 2020; 5:15 pm

Dear Friend,

Yesterday officials in six Bay Area counties -- including Alameda County -- issued a "shelter-in-place" order for residents in an effort to slow the spread of COVID-19 infections. The mandate directs people to stay inside their homes and, to the extent possible, avoid contact with others for the next three weeks.

This order makes an exception for essential services to remain open, including healthcare services. We know that Stanford Health Care – ValleyCare's services are essential to our patients and to the greater community. While we have made some adjustments to certain parts of our operational infrastructure in response to the current situation, these changes have been made to ensure the health and safety of our patients, employees, and community. These evaluations are ongoing.

We know that our community is depending on us for critical care and that we have a vital role to play in combatting the spread of COVID-19. We take this charge seriously and are working diligently to manage our ongoing response in this unprecedented time.

Stanford Medicine is providing resources to the public about COVID-19. Please visit valleycare.com and click on the top banner for more information.

Now more than ever, it is our obligation to care for our community by remaining at the front lines -- where people need us most. Recognizing the critical role that they play at this pivotal moment, we are doing everything in our power to protect the safety of our front-line care providers and staff.

Most importantly, please take care of yourself and your loved ones, follow the CDC and local health agency guidelines, and know that we are here when you need us.

Sincerely,

Rick Shumway, MHA
President and CEO
Stanford Health Care – ValleyCare



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